

FIERCE SOFTWARE

NASA SEWP VI ORDERING GUIDE

CONTRACT INFORMATION



Contract Number: 80TECH26D1335

Category: A - ITC/AV Solutions

Contract Type: Government-Wide Acquisition Contract (GWAC)

Period of Performance: November 1, 2026 – October 31, 2036

SEWP Surcharge: 0.34%

Credit Card Fee: 3.5%

Fierce UEI: UYCFM7GJBHK7

Fierce SEWP VI Website: fiercesw.com/sewp-vi

FIERCE SOFTWARE SEWP SUPPORT STAFF

SEWP Program Management:

Eric Updegrove | 703-628-6322 | eric.updegrove@fiercesw.com

Deputy Program Manager:

Lisa Brunk | 703-618-4540 | lbrunk@fiercesw.com

Sales Support:

Brian Jones | 703-638-0022 | bjones@fiercesw.com

Technical Support:

Brendan Lyon | 703-350-1127 | blyon@fiercesw.com

Contact SEWP:

Mon-Fri, 7:30 AM – 6:00 PM ET | 301-286-1478 | help@sewp.nasa.gov

PROGRAM SUPPORT INFORMATION

HOW TO OBTAIN A QUOTE

Submit your requirement(s) to our Fierce NASA SEWP team online at fiercesw.com/sewp-vi or email sewp@fiercesw.com. Include as much information as possible about the products, quantities, specifications, delivery requirements, and timing needed by your agency.

POLICY AND PROCEDURAL INFORMATION

For information regarding installation, basic warranty, extended warranty, technical support, software support, other post-delivery issues, or troubleshooting a problematic order, please contact our support staff above.

FIERCE SOFTWARE OVERVIEW

Fierce Software is a small, women-owned value added reseller. Our SEWP VI award provides federal customers with a streamlined path to procure eligible ITC/AV products and solutions within the scope of **Category A**.

Our team can help agencies identify technology solutions that meet their technical, operational, security, and mission requirements.



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NASA SEWP VI OVERVIEW

NASA's Solutions for Enterprise-Wide Procurement (SEWP) is a premier Government-Wide Acquisition Contract (GWAC) that provides the latest Information Technology, Communications, and Audio-Visual (ITC/AV) products, solutions, and services to federal agencies and other approved government organizations.

Originally established as SEWP I, the contract was one of the first GWACs in the federal acquisition landscape. The initial contract focused primarily on technology products for NASA and other federal agencies. Over more than 30 years, SEWP has continuously evolved to address the changing technology needs of its customers, expanding its scope to include a broad range of innovative ITC/AV solutions and services.

Today, SEWP serves as a model of acquisition innovation within the Federal Government, helping agencies efficiently acquire advanced technology and mission-critical capabilities.

SEWP IS ORGANIZED INTO THREE SCOPE CATEGORIES:

Category A - ITC/AV Solutions

Category B - Enterprise-Wide ITC/AV Service Solutions

Category C - Mission-Based ITC/AV Service Solutions

FAIR OPPORTUNITY - A.1.13 FAIR OPPORTUNITY AND REQUESTS FOR QUOTES

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. all such items are clearly marked as not yet available on their SEWP contract; and
2. the contractor submits a technology refreshment request to add those products to their contract

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be the no greater than the price in Attachment F SEWP database of record at the time the quote is issued.

If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.



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