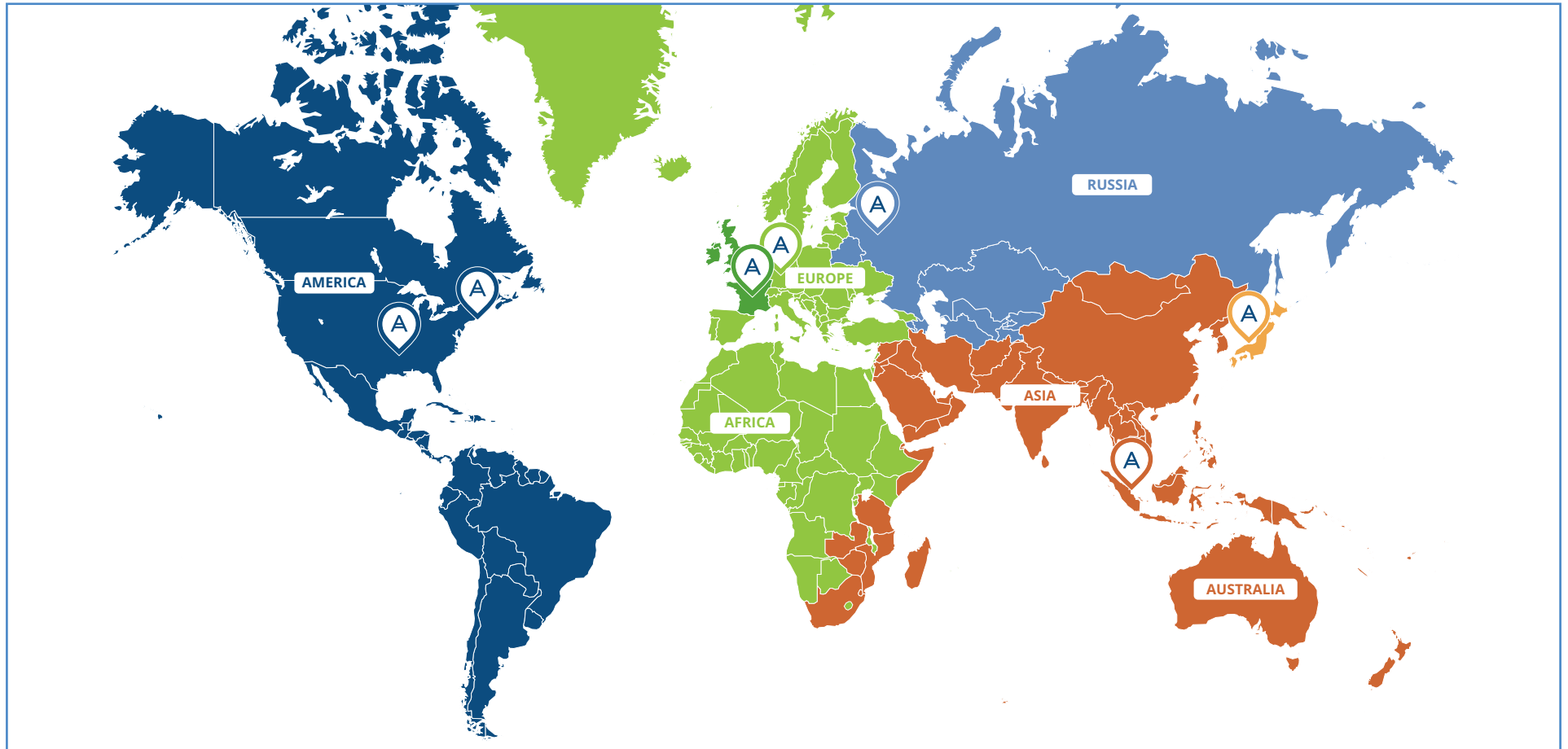


ACRONIS® BACKUP SERVICE

FREQUENTLY ASKED QUESTIONS

How <i>secure</i> will my data be?	How <i>safe</i> will my data be?
<ul style="list-style-type: none"> Only you have access to your data at an Acronis Data Center Acronis Data Centers identify all the incoming data with your account. Only you can access the data, whether you restore only one file or the whole machine. Your data is encrypted even before it is sent Acronis Backup Service, powered by Acronis AnyData Engine, encrypts your data at-source with government-approved AES-256 encryption, before sending it over to a secure Acronis Data Center. You set up the password – and only you can access it. Even metadata is encrypted All management communication between your system and the Acronis Cloud runs through secure channels with SSL encryption. At any moment in time, all aspects of your data are secure. Acronis Data Centers are highly secure Physical security is ensured via high fences, 24x7 security personnel, and video surveillance with 90-day archiving. Biometric hand-geometry scan and proximity key card are required for access. 	<ul style="list-style-type: none"> Acronis Data Centers are Tier-IV designed Acronis Data Centers are equipped with UPS and backup diesel-generators. They are designed to ensure constant power availability for up to 48 hours to sustain an undefined power outage. In addition, there are redundant HVAC, network and UPSs. The Tier-IV data centers do not interrupt availability for any planned activity, and can sustain at least one worst-case scenario unplanned event with no critical impact. With 99.995% availability, Tier-IV is the highest availability level for any data center on the planet. Acronis Data Centers are SSAE-16 certified SSAE-16 is a framework for a data center organization to have an outside entity examine their internal controls. Compliance sensitive companies often require SSAE-16 certification, which include publicly traded enterprises, financial firms, and healthcare organizations. Your backups are safe on reliable Acronis storage Acronis Storage is state-of-the-art software-defined storage, running Acronis' proprietary implementation of Reed-Solomon's data chunk distribution, coupled with outstanding redundancy and error correction. Acronis Storage exists only for one purpose – safety and security of your data.

WHERE WILL MY DATA BE STORED?



Acronis

For additional information, please visit <http://www.acronis.com>

To purchase Acronis products, visit www.acronis.com or search online for an authorised reseller. Acronis office details can be found at <http://www.acronis.com/company/worldwide.html>

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